Southern Testing
Environmental & Geotechnical

ST Consult
Environmental & Geotechnical

QUALITY POLICY

The purpose of this policy is to communicate the commitment of our Directors and senior management team to continually improve the service we provide to our clients by promoting a culture of quality at all levels within the company.

Our aim is to grow the company by providing a quality service, to the highest professional and ethical standards, that meets the needs of our clients, while ensuring safety in the workplace and protecting the environment.

We will achieve this by;

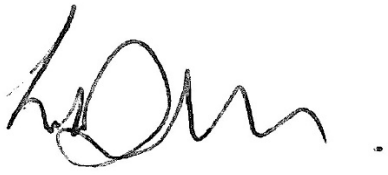
- complying with all statutory and regulatory requirements,
- providing customers with clear, concise and comprehensive solutions to their geotechnical, geo-environmental and materials testing needs, within an ethical framework,
- using our established feedback procedure to not only record incidents and the views of clients, sub-contractors, suppliers and other interested parties but also to encourage staff to suggest improvements to working practices,
- setting measurable targets against which performance can be measured to ensure continuous improvement,
- implementing internal audit programmes to monitor and measure progress as well as identify opportunities for continual improvement,
- communicating this policy to staff, clients, sub-contractors and suppliers,
- reviewing this policy, at least annually, to ensure it remains effective.

Our management systems are registered to the latest ISO 9001, 14001 and 45001 Standards for quality, environmental and health & safety. The policies, organisation and procedures necessary to achieve these standards are described in our QHSE manual. The QHSE manager is responsible for monitoring this system and reports regularly to the management team on the implementation, status and effectiveness of the system.

All staff within the company are responsible for the quality of their work and the company provides training and has established systems to assist all employees achieve the required standards. While we endeavour to produce work and provide a service that we can be proud of, we recognise that we don't always achieve our own standards. When this happens we are committed to investigating, resolving and learning from these events.

Our company objectives are set out in the QHSE manual. The objective for individual projects is for them to be carried out to the satisfaction of the client and in accordance with the agreed contract.

Signed



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Joint Managing Director
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